

ITALY 2011 MUSIC TRIP UPDATE

Dear Parents:

We have already had a great response from passengers enrolling via hard applications for the 2011 McFarland High School Choir and Band Tour. *Italy, here we come!*

For those of you who have not yet enrolled, please note that we have extended the enrollment and early registration discount deadline to 10/30/09 (postmarked) on account of 2011 trip sites not yet being available. In light of this, we ask that you please fill out the attached PDF form (or find it on the school website if you are receiving this as an email) and mail it to Encore Tours at:

Encore Tours/ACIS

343 Congress Street, Suite 3100
Boston, MA 02210

We will advise as soon as our 2011 trip site is up and running.

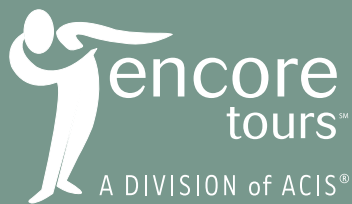
Also, with the \$150 registration fee due 10/30/09 we have adjusted the remaining payment dates as follows:

\$400 payments are due on Jan 8, April 2, June 4, Sept 3 and Nov 5, 2010 with final payment due on Dec 3, 2010.

*****Keep in mind that you do not have to register prior to Oct. 30. This deadline is only for the \$100 discount. We are allowing students to register through MARCH 15, 2010. If we do not have a minimum of 80 students registered for the trip by 03/01/10 we will cancel the trip, refund your money in full, and plan a different tour closer to home.***** *(A full refund applies only to group cancellation, and regular cancellation policies still apply to individuals.)*

In the meantime, please feel free to contact Encore Tours at 866-851-3798 with any questions or concerns.

Thanks for your patience,
Anne Nichols



866-851-3798 www.encoretours.com

Participant Registration Booklet

How to Enroll

Follow these four simple steps and you'll be on your way to a wonderful Encore tour!

1. COMPLETE THE REGISTRATION FORM

The first thing you should do is read this registration booklet thoroughly; there is a lot of important information contained within. Next, complete the registration form on the back of the booklet or register online at www.encoretours.com/register. Your group leader will provide you with your Group #, Program Name and Departure Date. **Be sure to write your first and last name as they appear on your passport. If you do not have a passport yet, please list your name as it appears on your birth certificate.**

After completing the form, send it together with your initial payment (a minimum of \$150 is required), which includes a \$95 Registration Fee, to Encore Tours, 343 Congress Street, Suite 3100, Boston, MA 02210. We accept checks, money orders and credit card payments using Mastercard or Visa. Please make checks and money orders payable to "Encore Tours." Do not send cash. If you register online, you will need to make your initial payment by credit card.

2. CHOOSE A PROTECTION PLAN

Your Encore Tours Registration Fee includes Basic Protection coverage. For your peace of mind, we offer a range of enhanced protection plans from which you may choose. Encore Tours recommends that you purchase the Ultimate Protection Plan designed specifically for your travel needs. For details of plan policies, please refer to pages 3 and 4 of this booklet.

3. FOLLOW YOUR PAYMENT SCHEDULE

- Participants on Encore Tours trips will be placed on a customized payment plan. Please contact your group leader for more details.
- Each late payment is subject to a **\$29 late fee** and/or cancellation.

Important payment information

- If you do not pay in full 65 days prior to departure, your reservation will be cancelled without a refund, as airlines and hotels cannot continue to reserve space.
- If you apply within 45 days of the payment deadline, there may not be time to send an invoice prior to the payment deadline. In order to avoid a late fee, we recommend that you send full payment with your registration. If you apply after the payment deadline, be sure to include full payment of all trip fees and the \$100 Full Payment Late Fee with your registration in the form of a cashier's check, money order or credit card. Late registrations are subject to availability and may be subject to air and/or land surcharges.

Reinstatement Fees

- Cancelled participants who request to be reinstated are subject to airline and hotel availability and a \$175 Reinstatement Fee.

4. GET YOUR TRAVEL DOCUMENTS READY

Passports

Passports are required for all international Encore Tours trips. Passport processing times have increased, so apply for yours today. This is especially important if you need a visa. Contact your local post office or county office for the forms. Please note: some countries require that traveler's passports expire no less than six months after the date of your final day overseas. For more information, visit www.travel.state.gov/passport.

Letters of Consent

In compliance with international entry requirements, Encore Tours requires participants under 18 years of age to carry a letter of consent signed by both parents/legal guardians in order to participate in programs to Argentina, Belize, Brazil, Canada, Chile, Mexico and New Zealand. It is also required that your group leader has a copy of this letter. Letters of consent may be required for other destinations not listed here. Contact your group leader for details.

Visas

Countries that require travelers have visas include Australia, Brazil, Cambodia, China, Egypt, Russia, Turkey and Vietnam. Encore will assist U.S. passport holders in obtaining visas for these countries, but we will need your passports to do so. Apply for visas at least 16 weeks before departure. Visas are necessary for passengers connecting through these countries, even if they are not the final destination. Visas may be required for other destinations not listed here. Contact your group leader for details.

Non-U.S. Citizens—IMPORTANT

Non-U.S. citizens are responsible for obtaining all documents needed to enter the countries to be visited or connected through, and for reentry into the United States. Please consult the consular offices of the countries on your itinerary, as well as the Bureau of Citizenship and Immigration Services, for complete information.

Now you are ready for the adventure of a lifetime! As your departure date nears, we will send you materials with information on what to pack, how much spending money to bring, souvenir suggestions and more.

Protection Plans

PROTECTION PLAN SUMMARY

Your Encore Tours Registration Fee includes Basic Protection coverage, of which certain portions are underwritten by The Insurance Company of the State of Pennsylvania (AIG) under policy GLB9111595. This protection is automatically in force during your trip.

	INSURANCE COVERAGE	CANCELLATION REFUND POLICY*	RATE
ULTIMATE PROTECTION PLAN	MOST ENHANCED health coverage, program interruption, baggage delay/loss and travel delay protection while on tour. Plus, enhanced medical cancellation refund policy.	MOST ENHANCED cancellation refund policy. Cancel for any reason up to your day of departure and receive a cash refund—the most generous plan in the industry.**	\$25 per day (\$500 maximum)† \$100 surcharge for participants age 66+† The Ultimate Protection Plan must be purchased by the Full Payment Deadline.
COMPREHENSIVE PROTECTION PLAN	ENHANCED health coverage, program interruption, baggage delay/loss and travel delay protection while on tour. Plus, enhanced medical cancellation refund policy.	STANDARD cancellation policy.	\$15 per day (\$300 maximum)† \$100 surcharge for participants age 66+† The Comprehensive Protection Plan must be purchased no later than 65 days prior to departure.
BASIC PROTECTION PLAN	STANDARD health coverage, program interruption and travel delay protection while on tour.	STANDARD cancellation policy.	Included in Registration Fee

*Cancellation Refund Policy summary refers to cancellation due to non-insured reasons. ** Portion of the refund may be in the form of a travel credit voucher. †Capped at \$500/\$300 not including the surcharge for participants age 66+. Plan must be purchased for the entirety of the tour, including departure and return dates.

REFUND POLICIES

Should you have to cancel for a non-insured reason, our refund policy is outlined below. We can only process cancellations upon receipt of a cancellation letter and the return of any airline tickets that have been issued on your behalf. Any refund that you are owed will be sent within 45 days of receipt of your cancellation letter. Encore Tours recommends the Ultimate Protection Plan that allows you to cancel anytime for any reason and receive a cash refund!

# of days prior to departure	Ultimate Protection Plan	Comprehensive Protection Plan	Basic Protection Plan	All Protection Plans
	Refund	Refund	Refund	Substitution
130+ days	All payments less the \$95 Registration Fee*	All payments less \$250, and \$95 Registration Fee*	All payments less \$250, and \$95 Registration Fee*	All payments less \$100, and \$95 Registration Fee
129 to 90 days		All payments less \$350, and \$95 Registration Fee*	All payments less \$350, and \$95 Registration Fee*	
89 to 65 days		All payments less \$575, and \$95 Registration Fee*	All payments less \$575, and \$95 Registration Fee*	All payments less \$250, and \$95 Registration Fee
64 to 30 days	All payments less \$300 Travel Credit Voucher, and \$95 Registration Fee*	All payments less \$1,000, and \$95 Registration Fee*	All payments less \$1,000, and \$95 Registration Fee*	No substitutions possible
29 to 15 days	All payments less \$500 Travel Credit Voucher, and \$95 Registration Fee*	No refund	No refund	
14 days or less	All payments less \$700 Travel Credit Voucher, and \$95 Registration Fee*			

* The \$95 Registration Fee, Comprehensive Protection Plan Fee, Ultimate Protection Plan Fee, and any visa fees are non-refundable and non-transferable. Non-refundable fees also include, but are not limited to, Encore Tours Travel Credit Voucher credits, late fees and cancelled check fees. Encore Tours Travel Credit Vouchers are transferable, are not redeemable for cash and are subject to expiration. Please contact Encore Tours for more details.

Encore Substitution Policy

Substitutions can be made provided that the participant finds a suitable replacement. Substitute participants must forward a completed Encore Tours Registration Form together with appropriate payment in accordance with the payment schedule, and these must arrive in the same envelope as the written notice of cancellation for the participant withdrawing from the program. Please write the word "SUBSTITUTE" in large block letters at the top of the form.

Substitutions are not possible within 65 days of departure. Refunds will be made within 45 days of the completed substitution.

Reinstatement Fees

Cancelled participants who request to be reinstated must send full payments, including a \$175 Reinstatement Fee, in the form of a cashier's check, along with a written request to be reinstated. Reinstatements are subject to airline and hotel availability.

Cancellation Notes

There is no provision for refunds for meals, accommodations or transportation, including flight costs or activities missed by participants, for reasons of absence once the program has started. Minor alterations in programs will not result in refunds. Registration materials are not sent to participants who cancel from the program. If a participant elects to obtain a refund, that refund shall be Encore Tours' sole responsibility to participants and parents/legal guardians.

Protection Plans

ENCORE TOURS PROTECTION PLAN DETAILS

Plan Type	Health Protection <small>Includes 24 hour medical assistance, consultation, monitoring and emergency evacuation where deemed necessary by AIG Assist.</small>	Medical Cancellation <small>Medical and other cancellation reasons as stated below.</small>	Medical Interruption <small>Medical and other interruption reasons as stated below.</small>	Baggage Delay/Loss	Travel Delay Protection
Ultimate Protection Plan	Coverage up to \$50,000. No deductible. AIG will pay up to \$1,500 for an immediate family member to travel to the trip destination in the event that a participant under age 24 is hospitalized for more than 48 hours or more than 1 week if age 24 or older.	For all participants: Full refund except for the \$95 Registration Fee plus the price of the Ultimate Protection Plan.	Up to \$1,500 toward the cost of a one-way economy ticket to the United States.	If bags are lost or delayed for more than 24 hours on your outbound journey, Encore Tours will pay \$50 for emergency purposes. If bags are stolen or lost, up to \$1,000 will be reimbursed by AIG if a signed police or airline report accompanies the claim. (Up to \$200 reserved for loss of photographic or electronic equipment.) No deductible applies.	If your trip is delayed 12 or more hours, up to \$250 traveling expenses will be reimbursed by AIG.
Comprehensive Protection Plan	Coverage up to \$30,000. No deductible. AIG will pay up to \$1,000 for an immediate family member to travel to the trip destination in the event that a participant under age 24 is hospitalized for more than 48 hours or more than 1 week if age 24 or older.	For all participants: Full refund except for the \$95 Registration Fee plus the price of the Comprehensive Protection Plan.	Up to \$1,000 toward the cost of a one-way economy ticket to the United States.	If bags are lost or delayed for more than 36 hours on your outbound journey, Encore Tours will pay \$50 for emergency purposes. If bags are stolen or lost, up to \$500 will be reimbursed by AIG if a signed police or airline report accompanies the claim. (Up to \$100 reserved for loss of photographic or electronic equipment.) No deductible applies.	If your trip is delayed 12 or more hours, up to \$150 traveling expenses will be reimbursed by AIG.
Basic Protection Plan	Coverage up to \$15,000. \$200 Deductible	65 days or more prior to departure: See "Refund Policies" chart on page 3. Less than 65 days prior to departure: Full refund except for \$750 plus the \$95 Registration Fee.	Up to \$250 toward the cost of a one-way economy ticket to the United States.	No coverage is included.	If your trip is delayed 24 or more hours, up to \$150 traveling expenses will be reimbursed by AIG.

A total of \$495 (\$95 Registration Fee plus \$400 in program fees), plus the cost of the Protection Plan must be received in order to activate your plan. Encore Tours Protection Plans are updated each July for the following travel year. Once finalized, participants will receive a *Health and Program Cancellation/Interruption Coverage* booklet that outlines the specific coverages in place for their tour.

Program Cancellation and Program Interruption

The cancellation and program interruption policies apply only to persons who cancel due to a listed insured reason and notify Encore Tours in writing. Accepted insured cancellation and program interruptions are limited to the following circumstances:

- 1) If you or a member of your immediate family (spouse, child, parent, grandparent, sibling or legal guardian) are seriously injured or become ill.
- 2) If an adult participant or either parent/legal guardian of a student participant is laid-off (which must be documented with the appropriate forms from the Social Security Administration). Notification must be made to Encore Tours within seven days of job termination for this benefit to be in force.

Medical and Other Cancellation and Interruption

AIG pays up to \$400 for a covered trip cancellation for Basic, Comprehensive and Ultimate Protection Plans. The balance is refunded by Encore Tours as part of the "Refund Protection Plan," outlined in the Protection Plan brochure sent to participants upon enrollment.

If, in the event a group leader cancels a scheduled trip because he/ she or a member of his/her immediately family (spouse, child, parent, grandparent, sibling or legal guardian) becomes seriously ill or injured and no replacement can be found, requiring all participants assigned to such group leader to cancel their trip, payment will not exceed \$4,800 in total for all participants assigned to such group leader.

Travel Accident Protection

AIG provides \$25,000 coverage for accidental death and lower amounts for other accidents. The maximum aggregate total payable under this policy for all Encore Tours participants is \$1,000,000, and benefits may be reduced if this maximum is exceeded.

Additional Travel Security Waiver—Non U.S. Destination Trips

This waiver covers cases of political instability and is provided by Encore Tours as part of the Basic Protection Plan. Through this waiver, participants will receive a full refund (less the \$95 Registration Fee, Ultimate or Comprehensive Protection Plan Fee and any visa fees, if applicable) if: 1) The U.S. Department of State states there has been a terrorist attack against U.S. interests and 2) the U.S. Department of State issues an official Travel Warning that Americans should not travel to any country visited on the itinerary and 3) the official Travel Warning is issued or in effect within 90 days prior to departure.

Additional Travel Security Waiver—U.S. Destination Trips

This waiver covers cases of political instability and is provided by Encore Tours as part of the Basic Protection Plan. Through this waiver, participants will receive a full refund (less the \$95 Registration Fee, Ultimate or Comprehensive Protection Plan Fee and any visa fees, if applicable) if: 1) The U.S. Department of State states there has been a terrorist attack against U.S. interests within 90 days prior to departure and within 50 miles of a city being visited.

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What is Included in the Program Fee?

The non-refundable \$95 Encore Tours Registration Fee and non-refundable round-trip air transportation from the U.S. gateway city designated. All breakfasts and dinners (unless otherwise noted). Accommodation in double, triple rooms or quadruple rooms. Service of an Encore Tours Tour Manager and tips (except aboard cruise ships). A luggage allowance of one medium-sized suitcase and one carry-on bag. Airport ticket charges for departure taxes, airport fees, airline and federal security fees and ticket handling fees.

What is Not Included in the Program Fee?

Passport fees; non-refundable Comprehensive or Ultimate Protection Plan fees; beverages with meals; lunches (except aboard cruise ships and in China); laundry; excess baggage charges; optional excursions; extensions; tips to cruise ship staff; expenses incurred during free time periods; overnight lodging and meals in the United States prior to departure or upon return of the international flight; visa and visa processing costs for Australia, Brazil, Cambodia, China, Egypt, Russia, Turkey, Vietnam and other destinations which have visa requirements; transportation from participant's home to the airport of departure and back; airport taxes that are collected on the spot in foreign airports; surcharges due to currency; any mandatory, new or increased fees/taxes/fuel surcharges levied on airline tickets, hotels, transportation, land services or at ports of entry/exit. Note: Visa and visa processing costs for non-U.S. citizens may be higher than the fees listed on the program pages.

Adult Travelers

Adults may request a double room for \$40 per hotel night or a single room for \$82 per hotel night. All special rooming requests must be received by Encore Tours in Boston 90 days prior to departure. In many cases, single rooms, though assuring privacy, are smaller and not as well situated as double rooms. Subject to availability. Please note: double/single room supplements may be higher on certain programs. Check with your group leader for specific information.

Can I Change My Passport Name?

Encore Tours will assess a \$200 Name Change Fee plus any additional airline charges to all registered participants who request a passport name change within 90 days of departure.

Enrollment Deadlines/Waiting List

Registrations are processed in the Encore Tours Boston office only upon receipt of a completed and signed registration form together with the appropriate payments. Encore Tours reserves the right to refuse any registration at its sole discretion or when Encore Tours air or land space is full, or after ticketing deadlines. New enrollments are not usually accepted within 90 days of departure. In the unusual circumstance that new applications are accepted within 90 days of departure, full payment and late fee must be sent in the form of a cashier's check, money order or by

credit card upon registration, and the participant may be subject to air or land surcharges. If a registration is refused, a full refund will be made within 45 days of such refusal. Participants who are placed on a waiting list will receive notification within 45 days from Encore Tours. May be subject to a late fee.

Late Fees

Participants who fail to make the appropriate payments or meet payment deadlines will be subject to the Late Fees outlined on page 2.

Returned Checks

Encore Tours will assess a \$40 Returned Check Fee for each returned check. Encore Tours can only resubmit returned checks with appropriate authorization either in writing or over the phone.

Departing from a Different U.S. City

Participants not originating from the same U.S. departure city as the main group will be required to pay a \$175 Alternate Gateway Fee and will not be guaranteed air routings with the main group. An allowance will be made for transfers, but depending upon their airport arrival time, these participants may not be met at their arrival airport and may have to make their own way to their first hotel. In these cases, Encore Tours will provide directions and a standard transportation allowance. Participants wishing to fly internationally with the main group must arrange their own transportation to and from the main group's airport.

Extending Your Stay

Please confirm with your group leader the correct departure date and gateways of your program, as these may be subject to change. Participants who wish to extend their stay and return independently from the group may request, in writing a specific alternate return date and Western European city. Encore Tours will bill participants a \$175 Alternate Return Fee plus any additional airline charges if this option is selected. Each subsequent change will be \$130. Full flight and date details (along with a parental permission letter for participants under 21 years of age) must be received by Encore Tours at least 90 days prior to departure. No changes can be made within 65 days of departure. Otherwise, if participants wish to alter flight arrangements from scheduled program dates, they must plan to make their own domestic and international flight arrangements. All participants flying independently from the group must make their own ground transportation arrangements to and/or from their departure city or arrival airport. Neither Encore Tours nor the group leader supervising the group is responsible for the participant in any way, when the participant is not part of the main group. All changes must be submitted to Encore Tours in writing. Alternate returns are only available on Western European programs (Russia not included). Participants may return from the city in which their program ends or choose one of the following cities: Frankfurt, London, Madrid, Paris, Rome or Zurich. The airline used is at the discretion of Encore Tours. Confirma-

tion of special flight arrangements is subject to availability and will normally be made within 30 days of departure. No extensions to your stay may be made at the beginning of your tour.

Buying Your Own Airline Ticket

Please confirm with your group leader the correct departure date and gateways of your program, as these may be subject to change. Travelers may choose to purchase only the land portion of a program and thus make their own round trip travel arrangements and join the program at the first hotel accommodation. Neither Encore Tours nor the group leader is responsible for the participant in any way when the participant is not part of the main group. If you elect this option, Encore Tours will register you as a "No Air Fare" (NAF) traveler. Participants who change from an Encore Tours flight to their own transportation (NAF) or vice versa less than 90 days prior to the scheduled departure date will be charged \$175 for each change. Encore Tours provides internal flights for NAF participants if included on the itinerary. Notification of such change must be in writing. No change can be made within 65 days of departure. This option is available on trips traveling to Western Europe, Costa Rica and select other destinations, contact Encore Tours for more details.

Changes in Itineraries and Program Assignment

Encore Tours reserves the right to make changes in fees, departure dates, departure cities, itinerary sequence, trip direction, airlines, hotels, excursions, activities, ship assignment or cruise ports-of-call. On certain dates, especially holidays, some attractions or activities may be closed. Encore Tours reserves the right to substitute attractions or activities. Such changes are not grounds for withdrawal with full refund except as noted under "Refund." Encore Tours may cancel a program due to insufficient enrollment, unforeseen operational difficulties, lack of projected availability or any other reasons. If a trip is cancelled by Encore Tours, a full refund will be made within 45 days. This is Encore Tours' sole liability.

Finalizing Departure Dates

Encore Tours reserves the right to reassign participants to another departure date. During the winter and spring vacation periods, reassignment will be restricted to a date within the same weekend as the date originally selected. At all other times, the actual departure date will be set no later than three weeks before the scheduled date of departure. Encore Tours will notify group leaders of their exact day of departure, who will in turn be responsible for informing participants. Participants moved onto a weekend departure by Encore Tours are responsible for payment of weekend surcharges as described herein.

Departure Information

JFK, LaGuardia and Newark airports are used interchangeably for New York departures. Dulles and National are used interchangeably as the airport for Washington, D.C.

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departures. Encore Tours reserves the right to use alternate airports in a city at its own discretion. Participants who change departure gateways between 90 and 65 days of departure will be charged a minimum of \$175. Notification of such change must be in writing. Changes cannot be made within 65 days of departure. No stopovers in the United States are allowed.

Flights

Encore Tours primarily utilizes regularly scheduled flights. Encore Tours flights are booked aboard Aer Lingus, Aerolineas Argentinas, Aero Mexico, Air Europa, Air France, Air India, Air New Zealand, Alitalia, American, Austrian Airlines, British Airways, British Midland Airways, Continental, CSA, Delta, Finnair, Icelandair, Iberia, KLM, Lacs, Lan Chile, Lufthansa, Northwest, Olympic, Qantas, Taca, TAP, SAS, Spanair, Swiss, United, US Airways, Virgin Atlantic and other regularly scheduled airlines. Equipment, routing and itinerary for particular flights may be modified by the direct air carrier or by Encore Tours. Single plane service is not guaranteed; alternative aircraft of any carrier may be substituted at any time, and aircraft may make additional stops. Such changes will not create a right to cancellation or refund. On occasion, Geneva, Milan and Nice airports may serve as alternates for each other. Paris and Brussels airports may serve as alternates for each other. Encore Tours is not responsible for flight delays, missed connecting flights, long layovers or any expenses related to such delays.

Tickets and Final Details

The specific flight itinerary will be made available at least 45 days prior to departure, and specific hotel assignments will be available at least 30 days before departure. Airline tickets will be sent at this time only if full payment from all participants has been received. Please note that Encore Tours only sends tickets and travel documents directly to the group leader, to individuals who are traveling from different cities than the rest of the group, and to participants registering without a group leader.

Luggage

Due to airline and bus restrictions the limit is 44 lbs. per person, which includes one suitcase and one small carry-on item. Luggage travels at the risk of the participant, and Encore Tours is not responsible for any delay of, loss or damage to it or its contents. Airlines are strictly adhering to their policy of one carry-on bag. Please check with the air carrier directly for their specific baggage liability limitation. Airlines are not responsible for any act or event during the time the participants are not on board their planes or conveyances. The participant's contract in use by the airline, when issued, shall constitute the sole contract between the airline and the participant. Any and/or all transportation companies mentioned herein shall have or incur no responsibility for liability to any traveler aside from their liability as common carriers. Please note, the transportation of musical instruments and/or additional equipment is permitted. However, airlines may impose additional charge(s) for this. Speak with your group leader or Encore Tours for further details.

Tour Managers

Encore Tours groups are generally accompanied by an Encore Tours Tour Manager. On cruises and programs to Africa, Canada, China, Latin America, the Pacific and the United States, local representation is provided instead.

Group Size

For custom designed itineraries, Encore Tours reserves the right to charge a "small group surcharge" in the event the original projected participant numbers which were provided by the group leader and upon which the itinerary's costing was based are not attained. It is at the group's discretion whether they accept the small group surcharge or transfer to a program suggested by Encore Tours.

Additional Information

Each program begins with the takeoff of the first flight and ends upon completion of the return flight to the United States. Encore Tours, its affiliates, directors, officers, employees or the group leader, host school or schools, including any person or entity employed or utilized by Encore Tours or host schools in any foreign country cannot be responsible for any injury, loss, damage, accident, delay or expense resulting from events beyond its control, including, without limitation, acts of God, war, terrorism, strikes, incidents of politically-motivated violence, sickness or quarantine, government restrictions or regulations, and, in the absence of its own gross negligence, arising from the use of any vehicle or from Encore Tours' selection of, or from any act or omission by, any host family, bus or car rental agency, steamship, airline, railroad, taxi or tour service, hotel, restaurant, school, university, or other firm, agency, company or individual. Please note that the descriptions in the catalog or promotional materials are sample program descriptions only. Your actual itinerary may be reversed or may vary slightly from the original description. The final itinerary which your group leader receives shortly before departure constitutes the program which will be provided by Encore Tours. No warranties, terms or conditions apply to any program unless expressly stated in this brochure or expressly stated in writing and signed by Encore Tours, 343 Congress Street, Suite 3100, Boston, MA 02210.

Financial Security

Encore Tours shares the coverage available under the United States Tour Operators Association ("USTOA") \$1 Million Travelers Assistance Program with affiliates of ACIS who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of ACIS customers in the unlikely event of ACIS bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by ACIS may be sufficient to provide only a partial recovery of advance payments received by ACIS.

Complete details of the USTOA Consumer Protection Plan and a list of affiliates may be obtained by writing to USTOA at 275 Madison

Avenue, Suite 2014, New York, NY 10016, or by e-mail to information@ustoa.com or by visiting their website at www.USTOA.com

Special Provision:

Traveling abroad with Encore Tours will require the ability to walk distances, navigate stairs and transport luggage. Travelers should anticipate encountering natural and architectural barriers outside the United States which Encore Tours cannot and does not control. Special meals and/or medical supervision cannot be provided. Porterage is not included on Encore Tours programs.

Encore Tours offers and provides services on a fair and non-discriminatory basis, without consideration of any factor or characteristic prohibited by law and with equal opportunity for all applicants and participants. Encore Tours complies with all laws prohibiting discrimination.

Please Note:

The fees and policies listed above are subject to change. For the most up to date information, please visit www.encoretours.com/register.

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CONTACT ENCORE TOURS

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Boston, MA 02210

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Fax: 617 450 5614

encoretours@acis.com
www.encoretours.com

Encore Tours Release

- 1) I, the undersigned, whose name and signature appear on the reverse side of this form (and my parent or guardian if I am a minor), a registrant for a trip with Encore Tours, a division of the American Council for International Studies, Inc., hereby acknowledge that I have read and agree to the Encore Tours Terms and Conditions and my itinerary description, as well as those provisions contained in this Release, and acknowledge that they form part of my agreement with Encore Tours including sections concerning responsibility, refunds and changes in dates, cities, hotels and prices and are incorporated by reference therein.
- 2) I/my guardian voluntarily consent(s) to participate in all activities provided and/or organized by Encore Tours, and I hereby assume all risks of loss and injury that may be incurred, directly or indirectly as a result of my participation in all activities provided and/or organized by Encore Tours. I/my guardian also authorize(s) Encore Tours to arrange for professional care and treatment for myself in case of a medical emergency. I/my guardian agree(s) that if I become ill or incapacitated, Encore Tours may without incurring any liability take such actions as it considers necessary under the circumstances, including securing medical treatment for me and transporting me to the United States all at my own expense. I agree to release Encore Tours from any liability for the quality and timeliness of any such medical care received or for any expenses incurred. I understand that Encore Tours shall distribute to me through my group leader written behavior guidelines and regulations concerning my behavior while traveling. I understand that Encore Tours cannot accept responsibility for travelers not following these rules and regulations, and that I may be sent home at my own expense without benefit of any refund if I do not adhere to Encore Tours behavior guidelines and standards and the instructions of my group leader. I understand that if I am expelled from school or otherwise disciplined by school or civic authorities, I may be declared ineligible for the trip and my participation cancelled, subject to the refund policies stated below.
- 3) I will indemnify Encore Tours, its affiliates, agents, directors, employees, my group leader, school, school officials and hold them harmless for any financial liability or obligation which I personally incur, or injury or damage to the person or property of others which I cause or contribute to, while participating on an Encore Tours program.
- 4) I understand it is my/my guardians' responsibility to meet the group leader accompanying me on a trip with Encore Tours and satisfy myself/themselves as to the appropriateness of the particular person for my needs and to inform the group leader of any special requirements for me.
- 5) I understand that Encore Tours reserves the right to reassign participants to a replacement teacher/group leader should the original teacher/group leader not participate in the program for any reason.
- 6) I understand that the air carriers' liability for loss or damage to baggage, or for death or injury to person or property, is limited by their tariffs and/or the Warsaw Convention and related agreements. Further, I understand that the air carriers assume no responsibility during such time that I am not on board their aircraft.
- 7) I understand that future Encore Tours, ACIS and AIFS advertising and publicity material may include statements made by participants, or their photographs, and I consent to such use of my comments or photographic/video likenesses.
- 8) I understand that I am responsible for exercising caution and common sense at all times to avoid injuries. I understand that Encore Tours is providing, as part of the Registration Fee, basic protection coverage (see page 3) for my benefit, including limited health, accident and life insurance in the

event of injury or illness while on an Encore Tours program, as well as limited program cancellation or interruption insurance if I fail to participate or am delayed in connection with an Encore Tours program as a result of certain specified actions or events. I acknowledge that I accept the full description and limitation of this coverage that appears in the protection brochure, a copy of which is available upon request.

- 9) I hereby waive, release, and hold harmless Encore Tours, its affiliates, agents, directors, officers, and employees and my group leader, host school agents and school officials, including any person or entity employed or utilized by Encore Tours or host schools in any foreign country, from all claims arising from any injury, loss, damage, accident, delay, or expense resulting from events beyond its control, including without limitation, acts of God, war, terrorism, strikes, incidents of politically-motivated violence, sickness or quarantine, government restrictions or regulations, and, in the absence of its own gross negligence, arising from the use of any vehicle or from Encore Tours' selection of, or from any act or omission by, any host family, bus or car rental agency, steamship, airline, railroad, taxi or tour service, hotel service, hotel, restaurant, school, university, or other firm, agency, company or individual.
- 10) If my local municipality, school, school board, school administration or similar group is officially sponsoring this trip, I will receive written notification of that fact from my local municipality, school, school board, school administration or similar group, together with a statement of any responsibility for the trip assumed by that organization. In the absence of such a written notification, I should be aware that the trip is not officially sponsored or supported by my municipality or my school system, although they may, as a courtesy to the teacher involved, allow school or municipal premises or services to be used in connection with planning for the trip. Therefore, my local school, school board, school administration, school officials, municipality and municipal officials have no liability or responsibility whatsoever with respect to the trips unless they expressly inform me otherwise in writing, and by going on an Encore Tours trip I expressly release and waive all claims of any type against any or all of the foregoing in any way related to, or arising out of the trip.
- 11) I understand that Encore Tours reserves the right to make changes in the program and in program costs as described in the itinerary description without liability for refund.
- 12) I understand that obtaining a passport is my responsibility. If I am not a U.S. citizen, I understand it is my sole responsibility to obtain, in advance, any visas and other documents which may be required to enter or connect through all the countries on my itinerary and to re-enter the United States. If I hold a passport from a country other than the United States, I must contact the local consular offices of the countries I will be visiting to obtain the necessary visas. Such visas are not obtainable on the spot overseas. Whether I am a U.S. citizen or not, Encore Tours will be held harmless in the event I am unable to obtain the necessary documents for participation in the program. I understand that inability to obtain these visas and other documents does not constitute grounds for withdrawal with full refund; the standard refund policy will apply.
- 13) I understand that Encore Tours provides without charge program cancellation and program interruption protection if: 1) The U.S. Department of State states there has been a terrorist attack against U.S. interests and 2) the U.S. Department of State issues an official Travel Warning that Americans should not travel to any country visited on the itinerary and 3) the official Travel Warning is issued or in effect within 90 days prior to departure. In such situations, if Encore Tours in its sole judgment

decides to operate its program, I may withdraw and receive from Encore Tours, under my protection coverage, a full refund less the Registration Fee, Comprehensive or Ultimate Protection Plan fee and any visa fees, or after the trip has already commenced, I may withdraw and Encore Tours will provide the cost of a return flight to the U.S. city of departure up to the limit provided without refund of any other fees paid. In situations where protection coverage does not exist, Encore Tours' standard refund policy shall apply. A copy of the protection brochure describing this coverage is available upon request. In all cases Encore Tours reserves the right to cancel, alter, relocate or postpone programs as it determines necessary without penalty.

- 14) I acknowledge acceptance of the terms of the refund policy as outlined below and in the Encore Tours Terms and Conditions, including the following:

If a participant withdraws this many days before departure	The refund consists of all payments LESS:
130+ days	\$250 and \$95*
90 to 129 days	\$350 and \$95*
65 to 89 days	\$575 and \$95*
30 to 64 days	\$1,000 and \$95*
29 days or less	No Refund

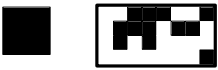
I understand that the above chart is the Basic Protection Plan cancellation/refund policy of Encore Tours and that participants may have purchased an upgraded plan.

I understand that all refund requests must be in writing and addressed to Encore Tours, 343 Congress Street, Suite 3100, Boston, Massachusetts 02210. In the event an airline ticket has been issued on my behalf, I understand that my group leader and I are responsible for returning the ticket to Encore Tours before my refund may be processed.

* The \$95 Registration Fee is non-refundable and non-transferable. If the withdrawing participant has paid less than \$1,095 at the time of withdrawal less than 65 days before departure, there will be no refund. Cancellation/Refund Policies may differ for U.S. trips; contact Encore Tours for more details.

- 15) I agree that any dispute with Encore Tours will be submitted to binding arbitration, to be conducted substantially in accordance with the rules of the American Arbitration Association. Unless Encore Tours agrees to a different location, the arbitration shall be conducted in New York County, New York State. I agree that if I do not substantially prevail in the arbitration, I will be responsible for Encore Tours' expenses, including lawyers' fees participating in the arbitration. The decision of the arbitrator shall be final. I understand that by signing this agreement, I am giving up my right to have any claim against Encore Tours decided in court before a judge or jury.
- 16) This agreement will be effective when my application is accepted by Encore Tours and shall be governed by the laws of the State of Connecticut. This agreement cannot be modified except in writing by Encore Tours.

Note: Please be sure that the appropriate signatures appear on the reverse side of this form in the section designated "signatures."



Encore Tourssm Registration Form

Office Use Only

30288

Please print in blue or black ink, print in CAPITAL LETTERS and fill in circles completely (ex: ●). Do not staple anything to this form.

Please return this form to: Encore Tours, 343 Congress Street, Suite 3100, Boston, MA 02210

Program Selection:

Group Leader's Last Name [Grid]

Group # [Grid]

Departure Date MM/DD/YYYY [Grid]

Performer
 Non - Performer
 Director

Program Name

Personal Information

Mr. Ms. Mrs. Dr. Fr. Br. Sr. Rev. Gender: M F

Last Name (as it appears on passport) [Grid] First Name (as it appears on passport) [Grid] MI [Grid]

Address [Grid]

City [Grid] State [Grid] Zip Code [Grid]

Home Telephone [Grid] Birthdate MM/DD/YYYY [Grid] / [Grid] / [Grid] Age [Grid]

Participant Email [Grid]

Emergency Contact: In the US while on tour

Name [Grid] Telephone [Grid]

Rooming and Additional Options: Please fill in all that apply.

- I am traveling with my spouse/partner/child and prefer to room in a double room twin room with: _____
- I wish to room in a triple room with two family members: _____ & _____
- I am under 24 years old and wish to pay a surcharge to guarantee a twin room with an adult family member: _____
- I am over 24 and wish to pay a surcharge for a single room (where available).
- I will book my own round-trip transportation. I do not wish Encore Tours to book my air transportation. (I will meet the group at the first hotel.)
- I would like to extend my stay after the trip. (A form will be sent to you about alternate returns. Western Europe Only.)
- I would like Encore Tours to book me from a DIFFERENT US departure city than that of my group: _____

Protection Plans: If undecided, please see page 3 or ask Encore Tours for more information.

- Yes, sign me up for the Ultimate Protection Plan (which includes upgraded Comprehensive Protection Plan coverage).
- Yes, sign me up for the Comprehensive Protection Plan.
- No, I decline additional protection plan coverage beyond the included Basic Protection Plan at this time.

Payment: Please check your payment plan to determine your initial payment amount. Your registration will NOT be accepted without a payment of at least \$150.

\$ [Grid] . [Grid] You must meet the payment deadline in the attached terms and conditions in order to avoid cancellation and/or late fees.

- I have enclosed a check or money order payable to Encore Tours.
- I will pay by credit card by filling out the following information: Visa MasterCard

Card Number [Grid] Exp. date MMY [Grid] Security Code [Grid]

Last Name of Cardholder [Grid] First Name of Cardholder [Grid]

Signatures: I have read the attached Encore Tours Terms and Conditions and Encore Tours Release and agree to be bound thereby. I am in good physical and mental health and am able to travel without special medical supervision or special counseling.

Signature of Registrant _____ Date _____ Signature of Cardholder _____ Date _____
(if under 21, you must include signature of parent or guardian below)

All registrants under 21 years of age must have the following section completed: I am the parent/legal guardian of the above minor registrant. I have read the Encore Tours Terms and Conditions and Encore Tours Release, and agree to be bound thereby, and agree to be responsible for all amounts owed Encore Tours by the minor and any other actions by the minor on the Encore Tours trip. I hereby consent to the above minor registrant's participation in all activities organized and/or provided by Encore Tours. I hereby assume all risks of loss and injury that may be incurred, directly or indirectly, as a result of any such participation and authorize Encore Tours to arrange for professional care/treatment in case of an emergency.

Signature of Parent or Guardian _____ Print Name _____ Date _____

Return this form to: Encore Tours, 343 Congress St, Suite 3100, Boston, MA 02210