

Restoring Gmail functionality within Google Chrome on Windows PC

If you are having problems using Gmail within the Google Chrome browser, on your PC, (regardless of Windows 10 or Windows 7), you can go through these steps below for an easy "Do It Yourself" fix of the problem. These steps export and import your current bookmarks, and then makes a "Non-Sync-ed" google chrome profile, in order to allow you to use Gmail within Google Chrome again on your PC.

1. Open Google Chrome (if not already). It's ok if it's on that error page of redirecting error.
2. Click on the three dots in upper right next to your Google icon.
3. Point at Bookmarks - click on Bookmark Manager.
4. That will open the bookmark manager page. Click on the Three dots in upper right but that are the lower of the two, and on the BLUE bar. Then, Export Bookmarks.
5. Save this file to your i: drive. Leave it as the default name that it is or name it something else. As long as you know where in your i: drive you saved it to. Click Save.
6. Next on your Google icon in the upper right, click on where it says "Syncing to "username@mcfds.org"
7. On the next screen, we will click on Turn Off.
8. Click on Clear and Continue.
9. On the new Chrome page that comes up, click on "Already a Chrome User? Sign in".
10. Enter your email address, click Next, and then password, click Next.
11. IMPORTANT - at the next popup window "Link your Chrome data to this account?" Click on Cancel.
12. Next, either type in www.gmail.com, or click on the Gmail link in the upper right if your browser is at the Google search engine page.
13. You may be prompted to enter your email address and password again. Enter those in and click Next.
14. You may get a popup asking to Save the password. That is OK to click Save. However, after that another popup will be asking you to "Turn on Sync". DO NOT turn on the Sync feature. Close that popup window.
15. At this point your Gmail Inbox should be displayed.
16. To get your bookmarks back, click on the three dots in the upper right of Chrome. Then, Bookmarks... and, Import Bookmarks and Settings.
17. The dropdown that comes up, change it to "Bookmarks HTML file". Then click Choose File.
18. Browse to the file that you named and saved in step 5 and click Open. It should then say Your bookmarks and settings are ready. You can click on Done then.