

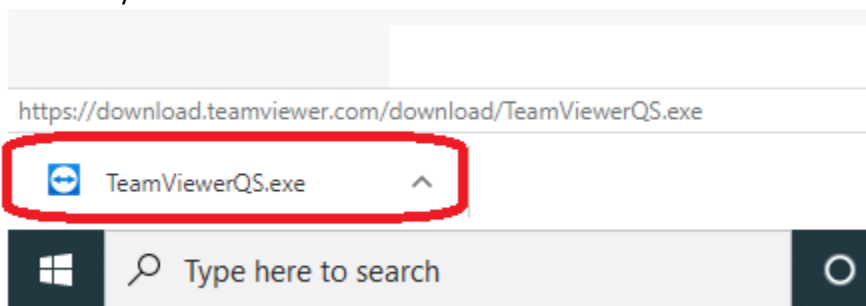
TeamViewer for Windows

Objective: To allow the user to, if/when needed, establish a remote support session with a member of the Technology Department in order for them to assist with solving technical difficulties.

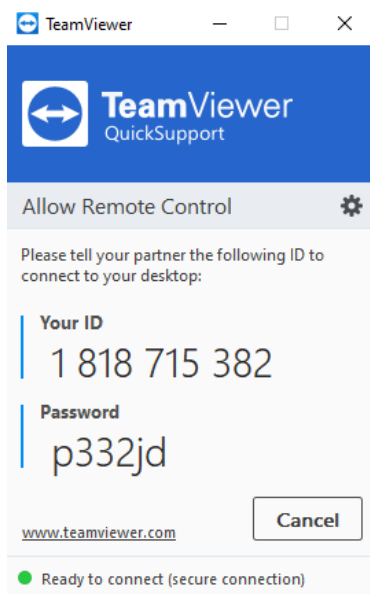
1. Verify you are connected to the Internet
2. Click on the link below. (If the link does not work, you can also Copy and Paste into your web address bar.)
<https://download.teamviewer.com/download/TeamViewerQS.exe>

The above web address will download a file to your downloads folder.

3. If Chrome is your default browser, it will have opened a new tab and downloaded this. It will show up on the lower left of your chrome window. Like below. Click on It.



4. If you get any security warnings asking if it's ok to open this, just say Yes to them.
5. At that point a TeamViewer window should be open with some information similar to this image below.



6. Please read your ID number to the Tech staff member. (It will be different from what you see below but in this same type of window.) Wait until they ask you for the password and then give them the password also. At that point they should be all set and be able to control your screen.

If you need another remote support session in the future, just run through these same steps.