### TROUBLESHOOTING

If you are having issues printing from your MacBook, do the following 3 steps first before adding new printers.

- 1. Verify that you are on **MSD wifi network**.
- 2. Open currently installed printers by opening <u>System Preferences</u>,  $\rightarrow$  under <u>Printers & Scanners</u>
- 3. Clear out and delete (-) any printers having issues, are no longer in service, have changed, ect...

# **ADDING NEW PRINTERS**

## **Download Driver Software**

(only needs to be installed once)

**01** $\rightarrow$  If you have **Network Connections** folder on desktop  $\rightarrow$  open, "software".

\*\* $\rightarrow$  If you do not have folder  $\rightarrow$  connect by typing shortcut ( $\Re K$ ) to <u>Connect to Server</u> and enter the address, "smb://msd-stor5/software" in the drop down menu. If prompted to log in, enter network username and password to connect

02→ From software drive, find and open "0000-Teacher-Macbook-Air"

 $\textbf{03} \rightarrow \text{Open folder}, ~\textbf{00} \textbf{PRINTER DRIVER DOWNLOADS"}.$ 

 $04 \rightarrow \underline{\text{Drag and drop}}$  "CANON-PRINTERS, driver-software.pkg" to desktop  $\rightarrow$  run install until complete.

## Add Printer using IP Address

(Repeat the following steps, as needed when adding any printer on list)

## 01→ Open System Preferences menu → open, "Printers & Scanners"

 $02 \rightarrow$  Click on the plus sign (+) to open Add window and go to the "IP" tab

 $03 \rightarrow$  Use the chart to fill in the following information...

	Add Printer		
		Address: Using the chart, find and enter the printers IP Address	
		<b>Protocol:</b> Drop down and select <b>"Line Printer Daemon - LPD"</b>	
Address:	IP ADDRESS GOES HERE	<b>Queue:</b> Leave blank	
1.56 17 19	Invalid or incomplete address.	Name: Type in the name of the printer	
Protocol: Queue:	Line Printer Daemon - LPD	Location: Can leave blank or as is	
	Leave blank for default queue.	Use: from the drop down menu, click on " <u>Select Software</u> "	
Name:	RENAME PRINTER HERE	$04 \rightarrow$ From the <b>Select Software</b> window, filter and search	
Location	Auto Select	$05 \rightarrow$ Find and highlight the name listed on chart $\rightarrow$ click OK	
Use	✓ Generic PostScript Printer	That printer should now be available and ready to use. Perpect	
	Select Software	stans as needed for each printer. Drivers only need to be installed	
	Other	once the first time.	

# Email <u>TechSupport@mscfsd.org</u> with questions or continued issues

#### Updated 01/31/2020

# DISTRICT WIDE PRINTER INFORMATION

CONRAD ELVEHJEM PRIMARY SCHOOL PRINTERS					
PRINTER NAME	IP ADDRESS	PRINTER SOFTWARE			
CEPS-1STGRADE-WORKROOM	172.18.16.18	Canon iR-ADV C5550/5560 III			
CEPS-2NDGRADE-WORKROOM	172.18.24.2	Canon iR-ADV C5550/5560 III			
CEPS-K-WORKROOM	172.18.0.101	Canon iR-ADV C5550/5560 III			
CEPS-LIBRARY-COLOR	172.18.16.11	Canon iR-ADV C256/356 UFR II			
CEPS-OFFICE-COLOR	172.18.16.12	Canon iR-ADV C256/356 UFR II			
CEPS-OFFICE-WORKROOM	172.18.16.19	Canon iR-ADV 715 III			

### WAUBESA INTERMEDIATE SCHOOL PRINTERS

PRINTER NAME	IP ADDRESS	PRINTER SOFTWARE
WIS-1-BLUE-COLOR	172.18.56.41	Canon iR-ADV C256/356 UFR III
WIS-2-RED-COLOR	172.18.40.42	Canon iR-ADV C256/356 UFR III
WIS-LIBRARY	172.18.40.41	Canon iR-ADV C256/356 UFR III
WIS-OFFICE-COLOR	172.18.32.103	Canon iR-ADV C256/356 UFR III
WIS-OFFICE-COPY1	172.18.32.22	Canon iR-ADV 6575 III
WIS-OFFICE-COPY2	172.18.32.21	Canon iR-ADV C5550/5560 III

INDIAN MOUND MIDDLE SCHOOL PRINTERS					
PRINTER NAME	IP ADDRESS	PRINTER SOFTWARE			
IMMS-127	172.18.64.104	Canon iR-ADV C256/356 III			
IMMS-130	172.23.5.106	Canon iR1020/1024/1025 UFRII			
IMMS-GUIDANCE	172.18.80.89	Canon iR-ADV C256/356			
IMMS-LIB-COLOR	172.18.64.103	Canon iR-ADV C256/356 III			
IMMS-LOUNGE-BW	172.18.64.101	Canon iR-ADV 6575 III			
IMMS-OFFICE	172.18.80.91	Canon iR-ADV C256/356 III			
IMMS-TECHED	172.18.64.105	Canon iR1643P			
IMMS-UNIT6-COLOR	172.18.72.9	Canon iR-ADV C5550/5560 III			
IMMS-UNIT7-COLOR	172.18.72.101	Canon iR-ADV C256/356 UFR II			
IMMS-UNIT8-COLOR	172.18.80.88	Canon iR-ADV C256/356 UFR II			
IMMS-UNIT8-SCIENCE	172.23.4.103	Canon iR1020/1024/1025 UFRII			

HIGH SCHOOL PRINTERS					
PRINTER NAME	IP ADDRESS	PRINTER SOFTWARE			
HS-146	172.21.7.104	Canon iR-ADV C256/356 UFR III			
HS-156	172.20.7.107	Canon iR-ADV 525 III			
HS-170	172.21.7.107	Canon iR1643P			
HS-Business-Lab	172.20.7.114	Canon iR-ADV C256/356 UFR III			
HS-200	172.22.7.101	Canon iR-ADV C25535/5540 III			
HS-300	172.22.7.105	Canon iR-ADV C256/356 UFR II			
HS-BANDROOM	172.20.7.101	Canon iR-ADV 525 III			
HS-COPY1	172.21.7.101	Canon iR-ADV 8585/8595 III			
HS-COPY2	172.21.7.102	Canon iR-ADV 8585/8595 III			
HS-FOODS	172.20.7.103	Canon iR-ADV 525 III			
HS-GUIDANCE	172.20.7.102	Canon iR-ADV 535 III			
HS-LIBRARY	172.20.7.109	Canon iR-ADV C5550/5560 III			
HS-OFFICE-CANON	172.20.7.104	Canon iR-ADV C5550/5560 III			
HS-POOL	172.20.7.105	Canon iR-ADV 535 III			
HS-REC	172.20.7.108	Canon iR-ADV 400/500 PCL6			
HS-SCIENCE	172.22.7.103	Canon iR-ADV C256/356 UFR II			
HS-TECHED	172.21.7.106	Canon iR-ADV C256/356 UFR II			